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software engineering dependability

**Safety and Reliability of Embedded Systems**  
(Sicherheit und Zuverlässigkeit eingebetteter Systeme)

**Terminology**

- System, technical system
- Quality, quality requirement, quality characteristic, quality measure
- Safety, technical safety
- Correctness, completeness
- Robustness
- Reliability, availability
- Failure, fault, error
- Accident, hazard, risk, acceptable risk

- **System**

- Technical and organizational means for the autonomous fulfillment of a task (based on Birolini, ETH)
- Generally, a system can consist of hardware, software, people (service and maintenance personnel) and logistic assistance

- **Technical System**

- System where influences by people and logistics are ignored

- **Quality**
  - Degree in which the inherent attributes of an entity fulfill quality requirements /DIN EN ISO 9000 05/
- **Quality Requirement**
  - Expectation or demand defined (by a customer) that is generally assumed or mandatory /DIN EN ISO 9000 05/
- **Quality Characteristic**
  - Property of an entity on the basis of which its quality is described and estimated, but which makes no statement about the degree of fulfillment of the characteristic
  - A quality characteristic can be refined incrementally into partial characteristics
  - Inherent attribute of a process, product or a system that relates to a quality requirement /DIN EN ISO 9000 05/.
- **Quality Measure**
  - Measure which allows to draw conclusions on the fulfillment of specific quality characteristics. For instance, MTTF (Mean Time To Failure) is a quality measure of the quality characteristic Reliability.

- **Safety**

- State where the danger of a personal or property damage is reduced to an acceptable value (DIN EN ISO 8402)
- Birolini defines safety as a measure for the ability of an item to endanger neither persons, property nor the environment
- A distinction is drawn between the safety of a failure-free system (accident prevention) and the technical safety of a failure afflicted system
- Absence of unacceptable risks /IEC 61508 98/

 Safety analysis aims at proving that the actual risk is below the acceptable risk

- **Technical Safety**

- Measure for the ability of a failure afflicted item to endanger neither persons, property nor the environment

- **Correctness**

- Correctness has a binary character, i.e., an item is either correct or incorrect
- A fault-free realization is correct
- An artifact is correct if it is consistent to its specification
- If no specification exists for an artifact, correctness is not defined

- **Completeness**

- A system is functional complete, if all functions required in the specification are implemented. This concerns the treatment of normal cases as well as the interception of failure situations

- **Robustness**

- Property to deliver an acceptable behavior also in exceptional situations (e.g. ability of a software to detect hardware failures)
- A correct system – as measured by the specification – can have a low robustness, actually
- Accordingly, robustness is rather a property of the specification than of the implementation
- A robust program is the result of the correct implementation of a good and complete specification
- Robustness has a gradual character

- **Reliability**

- Part of the quality with regard to the behavior of an entity during or after given time periods with given working conditions (DIN 40041)
- Collective term for the description of the power concerning availability and its influencing factors: power concerning functionality, maintainability and maintainability support (DIN EN ISO 8402)
- Property of an entity regarding its qualification to fulfill the reliability requirements during or after given time periods with given application requirements (DIN ISO 9000)
- Measure for the ability of an item to remain functional, expressed by the probability that the required function is executed failure-free under given working conditions during a given time period (based on Birolini, ETH)

- **Availability**

- Measure for the ability of an item to be functional at a given time



- **Failure, Fault, Error**

- **Failure:** Inconsistent behavior w.r.t. specified behavior while running a system (happens dynamically during the execution) => Each failure has a time-stamp
- **Fault, defect:** Statically existent cause of a failure, i.e. a „bug“ (usually the consequence of an error made by the programmer)
- **Error:** Basic cause for the fault (e.g., misunderstanding of a particular statement of the programming language)

- **Accident** is an undesired event that causes death or injury of persons or harm to goods or to the environment
- **Hazard** is a state of a system *and* its environment where the occurrence of an accident depends only on influences that are not controllable by the system
- **Risk** is the combination of hazard probability and severity of the resulting accident
- **Acceptable Risk** is a level of risk that authorities or other bodies have defined as acceptable according to acceptance criteria