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Quality Management of Software and Systems: Processes and QM

#### Contents

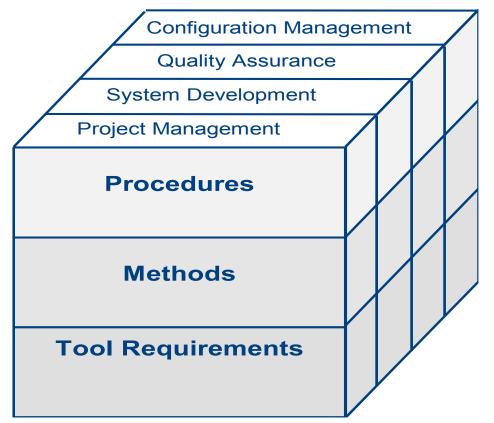


- V-Model XT
- Rational Unified Process (RUP)
- Extreme Programming (XP)
- Processes



#### V-Model XT Starting point: V-Model 97

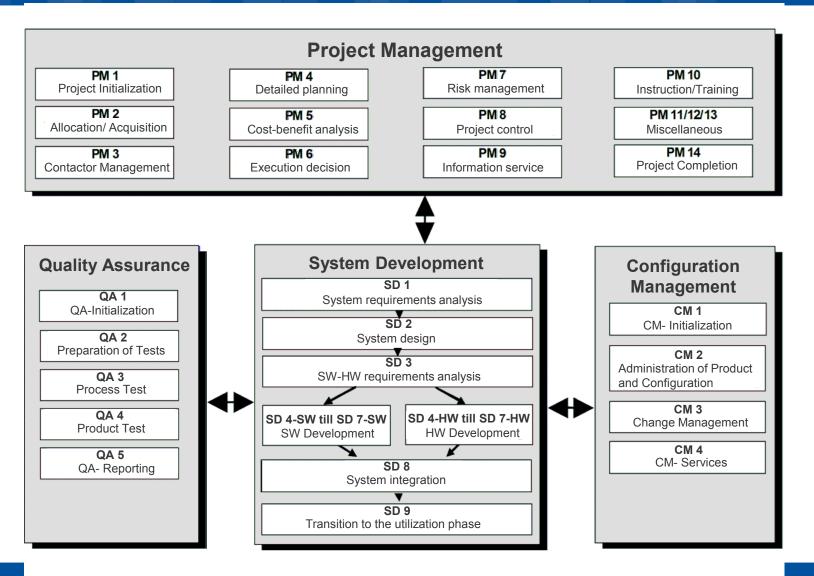
- Broadened guideline for performing IT-projects
  - Generally binding for IT-projects in public and military domains
  - Increasingly applied in business, partially in SMBs, too
- 07/1997: update and release of V-Model '97
  - No further development since that time
  - V-Model '97 is not state of the art in all fields



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#### V-Model XT Starting point: V-Model 97



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#### V-Model XT Goals of V-Model XT development

- Enhance support for adaptability, practicability, scalability, changeability and expandability of V-Model
- Consider state of the art and adapt current regulations and standards
- Expand application range with respect to consider the whole system lifecycle in scope of development projects
- Introduce a process of organizational improvements for process models



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#### V-Model XT <u>Process model</u> and objectives

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- V-Model XT is a process model
  - Development model for the customer
  - Development model for the contractor
  - Quality model for companies
- Objectives of the V-Model XT
  - Minimizing project risks
  - Quality improvement and quality guarantees
  - Budget containment for the whole project and system life-cycle
  - Communication improvements between all participants

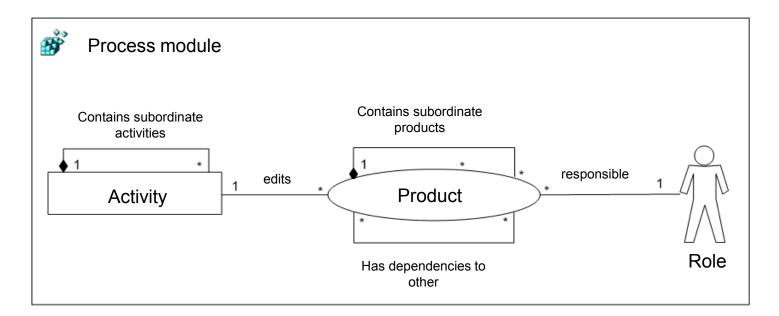


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#### V-Model XT Process modules as modular elements

• The V-Model is composed of modular blocks, so-called process modules



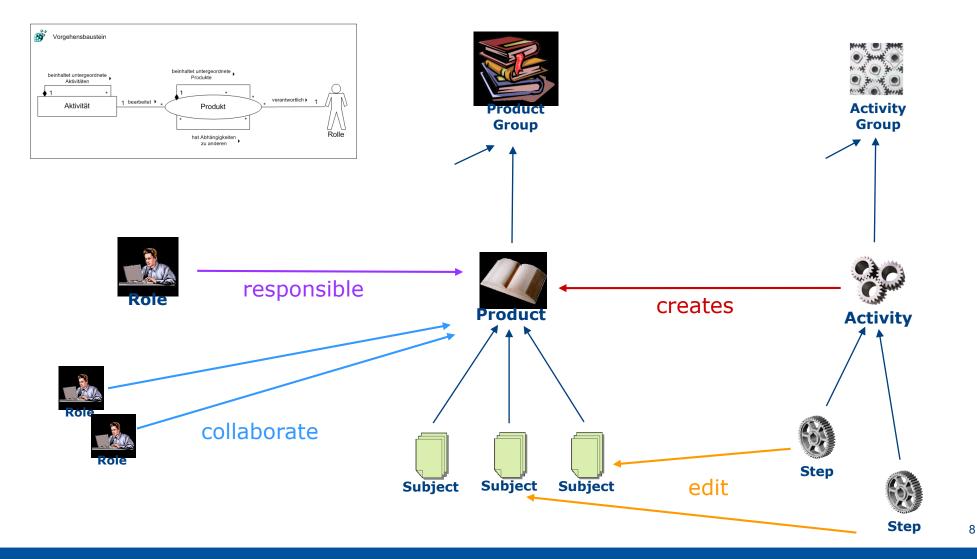
- A process module
  - · encapsulates roles, products and activities
  - · is a unit, which can be independently used
  - is a unit, which can be updated or extended independently

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#### V-Model XT Model element dependencies





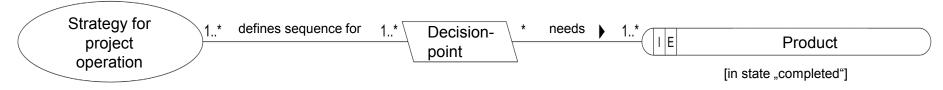
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#### V-Model XT: Project Execution Strategies and Decision Points



- Process components, products and activities do NOT constrain or suggest any order of execution
- A strategy for project operation defines the sequence in which the projectprogress-levels have to be reached
- A decision-point
  - Defines a date, which is determined by the project plan, at which a "progress-decision" (GO/NOGO) will be made
  - Defines a set of products, which have to be completed at the decision-point. such that the "progress-decision" can be made.



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### V-Model XT: Philosophy - Goal and result oriented approach





Products take center stage as they are the (intermediate) results of a project



 Strategies for project operation and decision-points define the sequence of product completion and thus the elementary structure of the project's progress

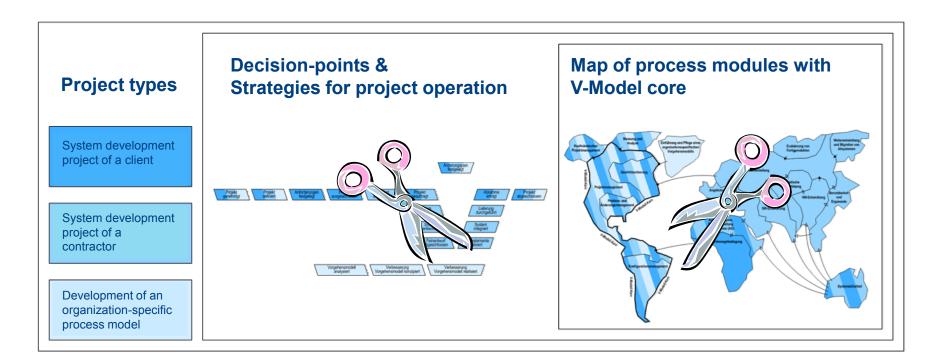


 Detailed planning and controlling will be performed based on development and completion of products



- One role is responsible for each product.
- The quality of products is checkable by using:
  - Product Requirements
  - Existing dependencies with other products

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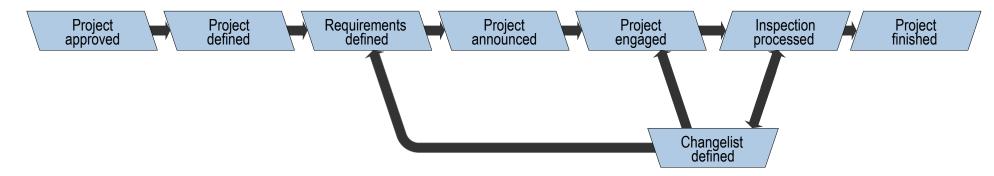
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#### V-Model XT Project Execution Strategy for Client

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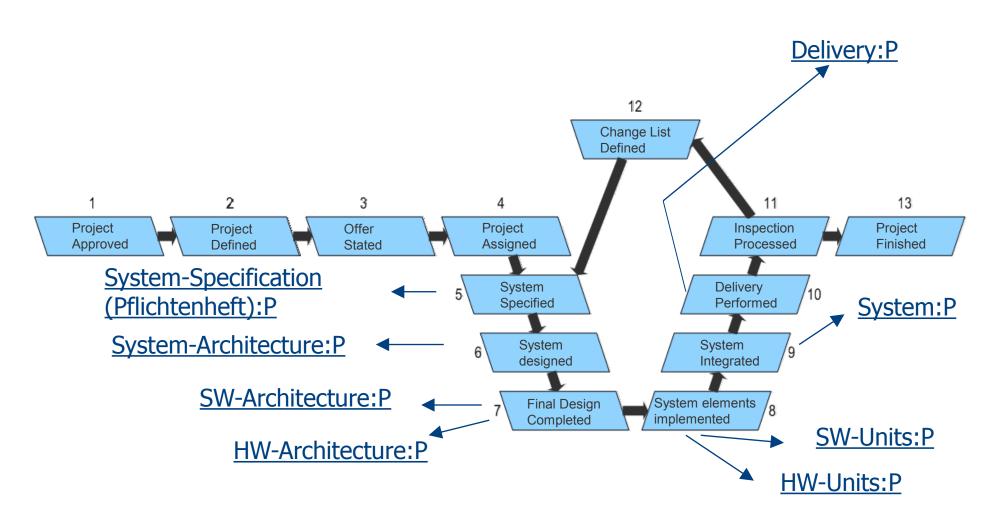
- Tailoring delivers
  - Strategy for project operation
  - Process modules (if necessary supplemented)



- Process modules define the project's activities and products
- The strategy for project operation has to be instantiated concretely for a specific project

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#### V-Model XT Project Execution Strategy for Contractor



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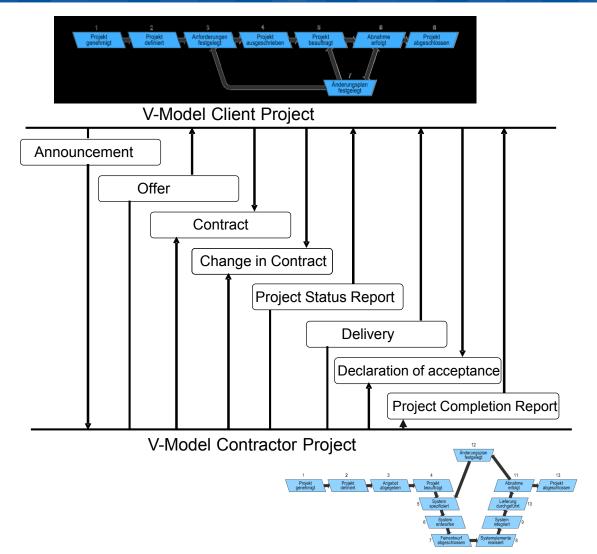
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#### V-Model XT Interface between Client and Contractor



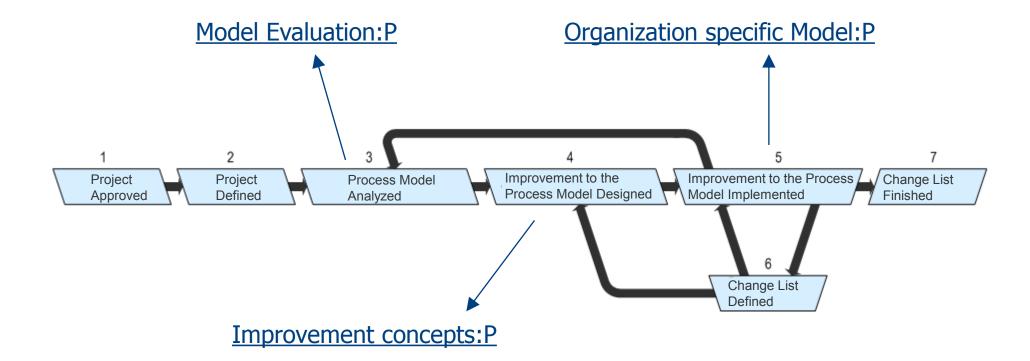




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#### V-Model XT: Project Execution Strategy – Organization Specific Model



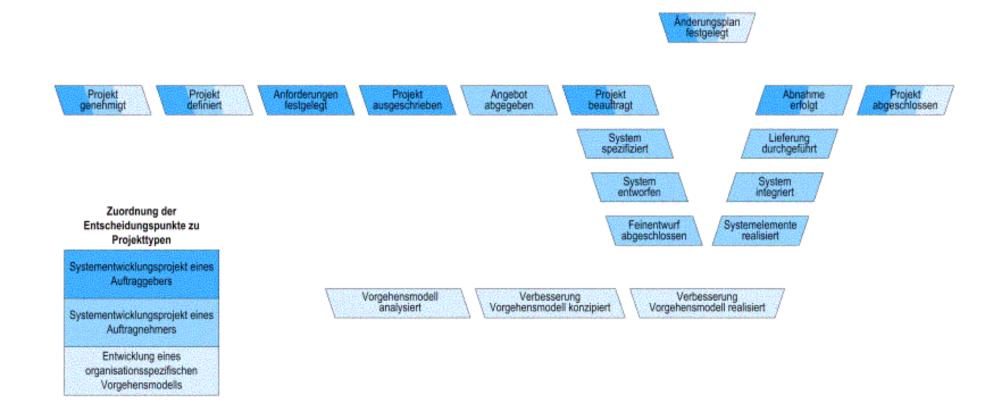
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#### V-Model XT Decision Points: Overview

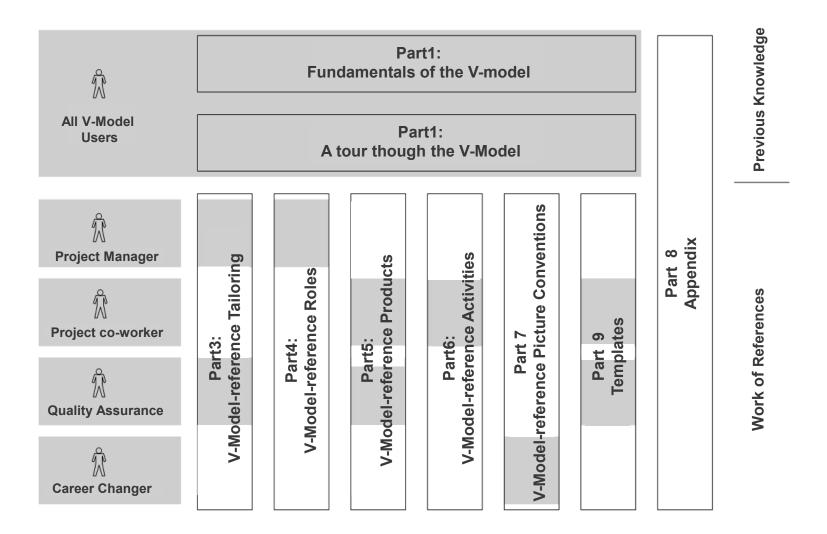






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#### V-Model XT Availability

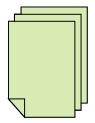




V-Model

XT

- PDF, Word und HTML, (XML)
- Training material
- Tutorial
- Example Projects



Product Templates (RTF)



 V-Model XT Project wizard: Open Source Tool for Tailoring of V-Model XT

V-Model XT Editor: Open Source Tool for editing and enhancing V-Model

- Open Source: http://fourever.sourceforge.net
- Binary: http://www.v-modell-xt.de

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## For more information visit http://www.v-modell-xt.de



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#### **Rational Unified Process (RUP)**

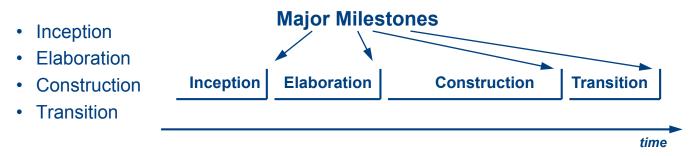
- Software development process
- Customizable and extensible framework
- Language used is UML
- Use-Case driven
  - · Use-cases are the starting point and the base for the development
- Architecture centered
  - The System is divided in components und subsystems through the architecture
- Iterative and incremental process
  - Segmentation in smaller projects
  - · Iterations are steps within the workflow
  - · Increments are extensions and improvements of the product



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#### Rational Unified Process (RUP) Overview

- Development consists of multiple cycles
- Each cycle finishes with a product release, i.e. after each cycle a product is delivered to the customer
- Each cycle consists of four phases



• Each of these phases in divided in nine workflows



#### Rational Unified Process (RUP) Best Practices

- Iterative development
- Requirements management
- Architectural centered development
- Visual modeling (with UML)
- Quality assurance
- Change management (configuration management)
- The "Best Practices" are the design principles for RUP and can be found within the workflows





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#### Rational Unified Process (RUP) Inception Phase - Conceptualization

- Formulation of the product idea, the vision
- Specification of essential business use cases
- Definition of project size
- Prediction of costs and risks
  - Simplified cost estimate
- Life Cycle Objective Milestone





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#### Rational Unified Process (RUP) Elaboration Phase – Analysis/Design

- Specification of product features
- Architectural design
- Scheduling of necessary activities and resources
- Life Cycle Architecture Milestone

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#### Rational Unified Process (RUP) Construction phase - Implementation

- Product creation
- Development of the architecture
- Result: finished product
- Initial Operational Capability Milestone



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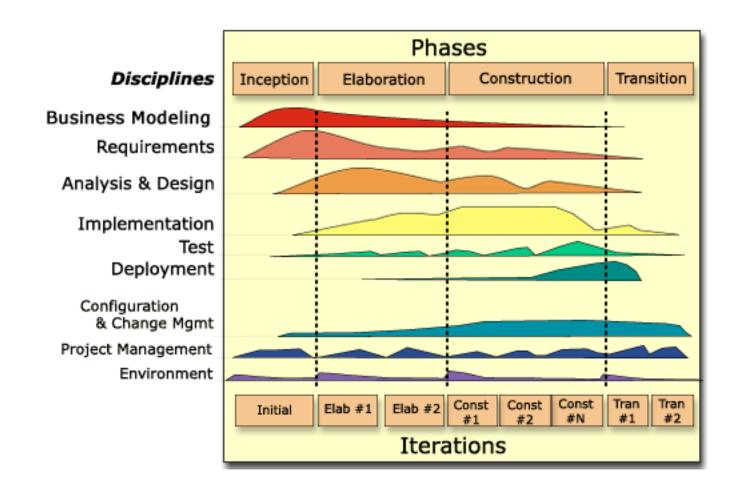
#### Rational Unified Process (RUP) Transition phase – Market release

- Product release to the customers
- Examination of quality level
- Delivery, training, service support, maintenance
- Release Milestone

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#### Rational Unified Process (RUP) Process structure



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#### Rational Unified Process (RUP) Process structure



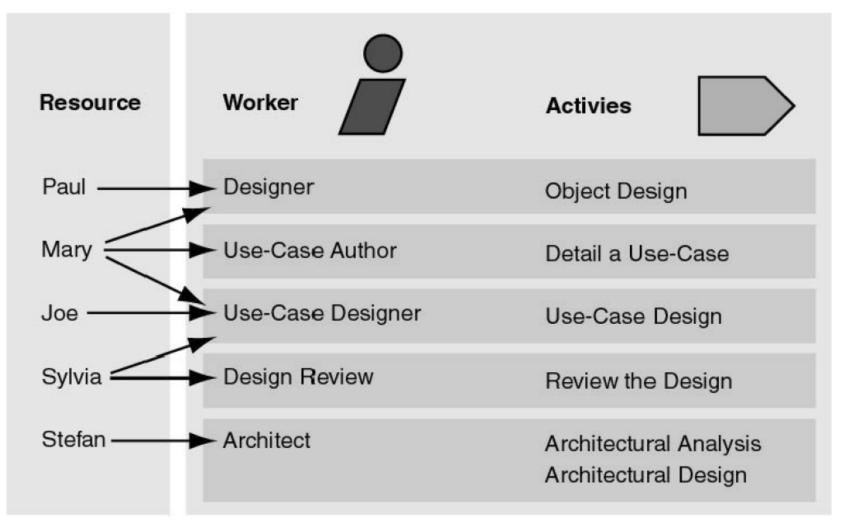
- Each phase consists of at least one iteration
- Each iteration is composed of workflows
- Workflow elements are roles ("Workers"), activities, and artifacts
  - Worker: "who"
  - Artifact: "what"
  - Activities: "how"
  - Workflows: "when"
- Thus, it is specified who does what, when and how for the whole process





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#### Rational Unified Process (RUP) Persons and Workers



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#### Rational Unified Process (RUP) Workflows

 For each workflow, starting from business modeling, the implementation, up to the project management, RUP provides tool supported procedures

Disciplines

Requirements

Bucineer Medeling

Analysis & Design Implementation Test Deployment Configuration & Change Mgmt

Project Management

Environment

Phases

Iterations

Construction

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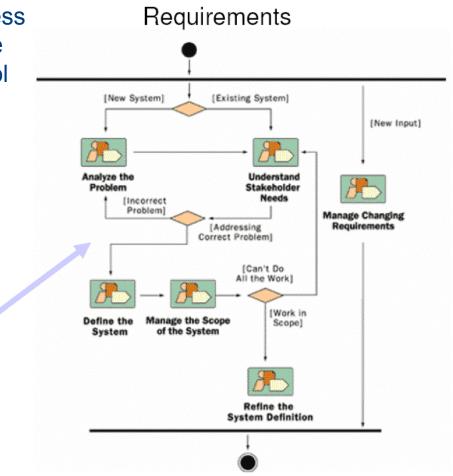
Transition

Elaboration

Inception

Initial

Elab #1



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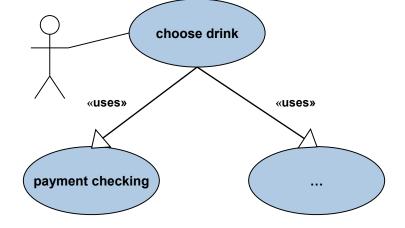
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Rational Unified Process (RUP) Use-case based

- User interacts with system, system
  executes a series of activities
- A use-case is the description of an interaction and specifies the functional requirements the users have
- Initiated through an actor and consists of several activities
- A set of use-cases specifies the requirements for the whole system
- Use-cases are modeled using UML
- Use-cases are the basis for all subsequent parts of RUP







#### Rational Unified Process (RUP) Architecture centered



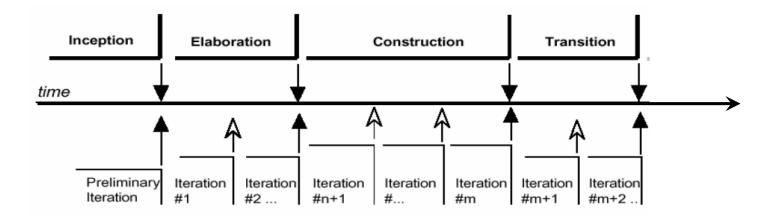
- The architecture structures the system, using components and subsystems
- Provides 'views' for the static and dynamic system aspects
  - Logical view
  - Implementation view
  - Process view
  - Distribution view
  - Use-case view
- Affected by
  - Important use-cases (functional requirements)
  - Platform (OS, ...)
  - Reusable components (Frameworks,...)
  - Existing applications (Integration of Legacy Systems,...)
  - Non-functional requirements (Performance, reliability, ...)
- The most important use-cases constitute subsystems, classes, or components



#### Rational Unified Process (RUP) Iterative and incremental



- Project is splitted in several mini projects
- · Each mini project is an iteration
- Iterations are steps within the workflows
- Each iteration leads to a product growth
- Each phase consists of at least one iteration

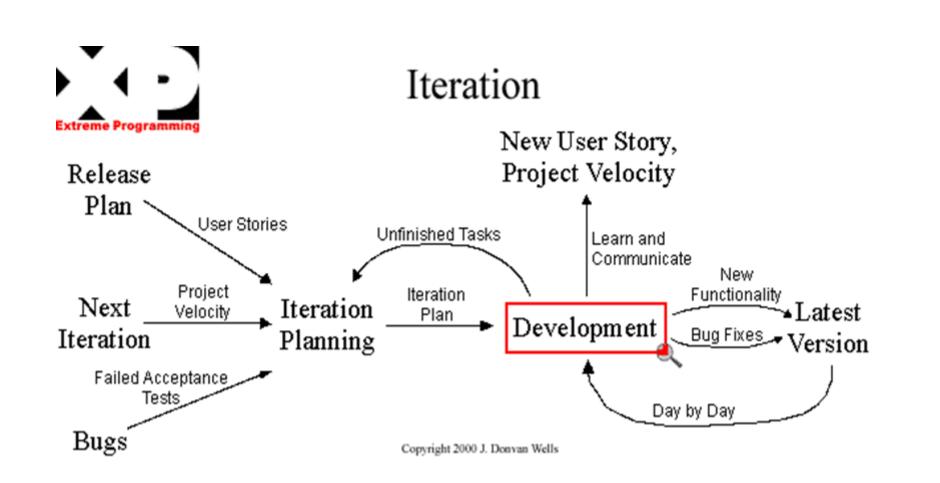


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#### Rational Unified Process (RUP) Adaptable Framework

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- Realizing RUP is very complex
  - > 30 roles
  - > 130 activities
  - > 100 result types (artifact types)
- But RUP can be adapted to a company's or project's needs
- Workflows can be shortened or left out, if they are not required



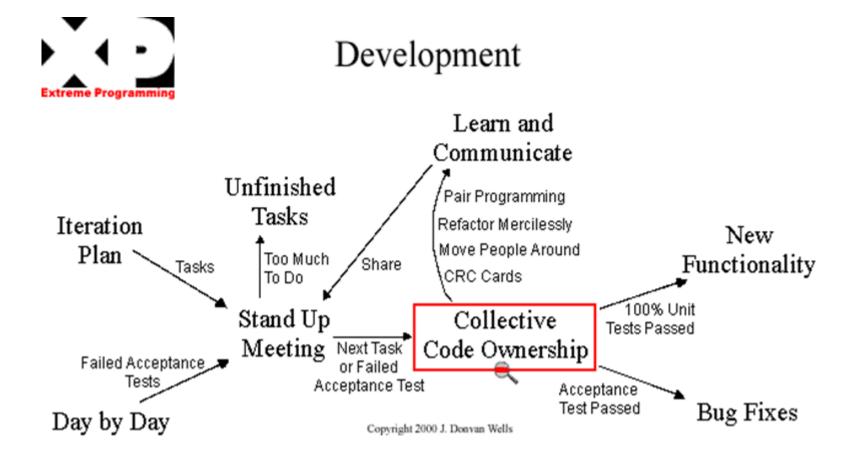


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#### **Extreme Programming (XP)**





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#### **Extreme Programming (XP)**



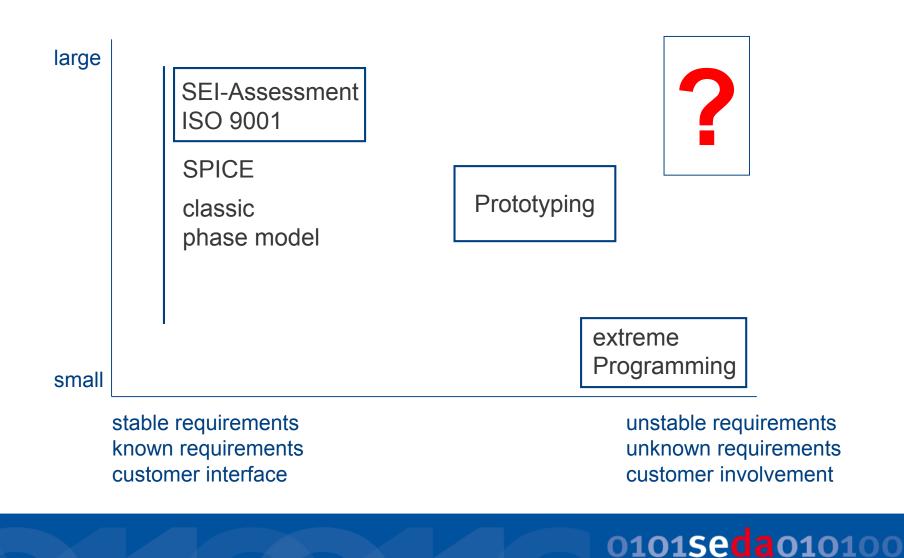
- Small projects (approx. 10 collaborators)
- Unstable or unknown requirements
- Contributory customers
- Strong focus on the customer
- Strong focus on quality
- Danger of leading to chaos (legitimating ad-hoc working procedures)



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- Assessments will play a major role in large companies
- The DIN ISO 9001 certificate will be considered necessary, but not sufficient
- Waterfall models will remain
- Waterfall models will be supported by prototyping, to deal with unclear requirements
- Extreme Programming can be used for small projects, if the customer is willing to collaborate and if certain documents are not necessary

