

Software Quality Assurance Motivation

### Introduction



- Steam engine and software
- Ariane 5
- Safety verification and reliability analyses
- Testing and verification

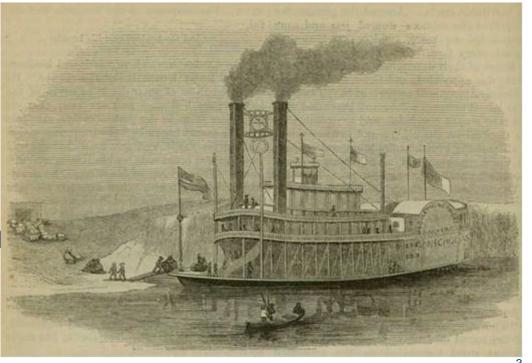
#### Introduction



... When George Ealer saw the chimneys plunging aloft in front of him, he knew what the matter was; so he muffled his face in the lapels of his coat, and pressed both hands there tightly to keep this protection in its place so that no steam could get to his nose or mouth.

He had ample time to attend to these details while he was going up and returning. He presently landed on top of the unexploded boilers, forty feet below the former pilothouse, accompanied by his wheel and a rain of other stuff, and enveloped in a cloud of scalding steam. All of the many who breathed that steam, died; none escaped. ...

Mark Twain: Life on the Mississippi



# Introduction of the Steam Engine in the Industrial Revolution



- Well-known personalities (J. Watt among others) are warning of the dangers of high pressure machines.
- Use of the more efficient high pressure machines is preferred to the safer low pressure steam engine.
- From 1816 to 1848 in the United States 233 explosions of steamboats were recorded with 2562 people killed, 2097 people injured and a property damage of more than 3 million US\$.
- Causes:
  - Use of the new technology accelerates more than the required skills can be developed.
  - The theoretic principles are not completely known.
  - Construction standards and safety standards do not exist.
  - Hardly any standard components do exist.
  - Designers do not need a special training.
  - No control authority controlling the safety of the system and no control regulation do exist.

#### Solution of the Problems



- Establishment of the engineering science mechanical engineering with areas such as physics, material science etc.
- Construction of machines by special trained, skilled persons (engineers)
- Creation of construction and safety standards, together with the creation of standard components
- Establishing of test standards in the form of laws; (in Germany: "Reichs-Kesselgesetz" from 9. 1. 1910) and the formation of a testing/control organization (steam engine inspection authority)

compare: Joly: Technisches Auskunftsbuch für das Jahr 1919, 25. Auflage

#### **Solution of the Problems**



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asculnentabrik

Dampfkessel Dampfhämmer

Maschinenfabrik, Schnutz,

Dampf hammerpack ung aus Garn geklöppelt, imprägniert, Erdbergerlände Wien III/1.

selbstschmierend.

Verkaufsgesellschaft

Deutsche Packungs- und Isolier. Werke

Zentri fugalpumpen Zugmesser Hochdruckzentrifugalpumpen, nsteine Wasserstanderegler Rückspeise Dampfl

Für Dampfkessel-Anlagen gilt das Reichs-Kesselgesetz Bestimmungen Allgemeine polizeiliche Anlegung von Landdampfkesseln, Minist. Erl. v. sonstigen aller Aufhebung berücksichtigen: unter 1910  $\mathbf{z}$ noch

allgemeinen polizeilichen Bestimmungen Landdampfkesseln vom dem Dampf-Kesselurkunden die Inbetrieb der baulichen Bestimmungen Feuerung, Feuerzüge in gewerbetechnischer Beziehung Art u. den nach durch die Кеввеlв, worauf die Vorprüfung welcher hauptsächlich Gewerbetechnische Abnahme gehen baupolizeilichen Urkunden die Druckprobe von des sung, Armaturen u. Gesamtanlage prüft, baupolizeiliche. Anlegung Überwachungsverein. Unterlagen Kessels, Konstruktionszeichnung u. etwaige Wünsche über <del>G</del> gehen eine Prüfung iber Abmessungen des werden. Diese I den eriolgt vornimmt, kesselüberwachungsverein, Berechnung erwaltung ans Deutsche Reich Gewerbeinspektor Kessels u. daranf d ie Kurzer Auszug welcher VOR Anlage esselbesitzers .vandpolizei - V Ė 12. 1908: ausgestellt schreibung nspektor, nspektor das lage u. stellung

Wasserreinigung  $Gr\ddot{o}g_{\theta}$ Kessel-Art ist das Speisewasser (s. die Art entnahme u. Verwendung, die Leuteverhältnisse. Wahl der Verfügung stehende Platz, Ausschlaggebend für die Zufubr, erfol material

kombinierte mit außenliegenden Vorfeuerungen Schlammkohle, Sage Unterwind Wasserröhrenkessel u. beschränkter Rum bedingen (Staubkohle, Koksfeuerungen hierfür Geringwertiges Brennmaterial bedingt Kessel Große Heizfläche u, bewährtesten Bauarten, die

### **Solution of Problems**

Maschinenfa

isengis Berei

Baldauf,



einen Alarmapparat in

Wasserstand

bokem

Wasserstand

normale

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ausschaltet,

nz denngem oder zu

Apparate Dampfk.-Sicherh.-Dampfkesselgas-Reinig. duard Steyer, Bangeschüft, Pl., Konnenstraße 11 b.

Dampfkesselgas-Reinigungs. Kesselgas-Reinigung. Dampf kessel-Schlammablaß-Apparate zum Ablassen Sitzfläche kann wührend Betrieb nachgearbeitet kann Schlamm selbsttätig 8118 lst .Schlamm ohne Teur, Zuschl. Mengen Preis goöffnet. Ist.Se I los u. Öffnung abzulassen. Dampfkesselgas-Reinigung s. l Male am Tage abgelassen werden. Jāßt man Hebel cinen Hebel -300 vom Kessel Konstruktion unter ant ohne Dampi ausgeblasen, Schlammes

Kone... Chemitz, Droop, Gese... Feberangs and Helzunge-Frankenthat (Pfaiz). Hans Reisert, G. m. b. H., Köln-Brauns en, II. Untiedt, Oassel. Schanzlin & Backer,

siehe Ablagventile Dampfkesselschlamm

Leipzig 41-Plagwitz.

schlamm-Ablauventile

Sauer, Duieburg-Ruhrort. Klopten. Zuschl. oppo **30**% Kesselsteins Dampf kessel-Schutzanstrich Fläche Höntech Oampf kessel-Schutzhülsen siehe Brandringe Sicherheits. diese) melden standsregler siche

sten Wasserstandes, die Überschreitung der höchsten zulässigen Dampi des Kossels. Anheizen spannungen, sowie

unter den mit emem Wassertempeein Pfropfen kostet Alarmpfeifen mit schmelzbarem Pfropfen (Blacksche Apparate) der Pfropfen nicht aber bei geflibrt Dampikessel stehendes Rohr, das Robr, dag tritt Dampf in Warnung spfeile. & Co., G. m. b. der geringsten Wasserstand Pfropfen verschlossen, suchende Rohr, schmilzt.

Tonen : bel Wenn der zwei Gewichten, Alarmpfeife Magdebu mit Doppelhebe bringt Auftrieb u. Gebühr tiber Wasser E

Oberspelsen die Pfeife. Beim auf kürzere Elektrische Wasserstandszeiger geben auf kür ungen den Wasserstand des Dampfkessels Wasserstandsregler Patent Emil Hannemann, G. m. b, schließt sich andere asserspicgels

## **Steam Engine and Software?**



- Computer and software are as once the steam engine in the industrial revolution

   the new technologies on the threshold of the information society.
- Use of software accelerates more than the knowledge of their safe construction grows.
- Today in some areas the survival of people depends on the correct function of software.
- In the area of construction methods for software the area of software engineering respectively software technology – methods and technologies are known, but only insufficiently established in practice (constructive and analytic QA-methods).
- Research deals with the realization of standard components and the reusability of components (reuse, class libraries).

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## **Steam Engine and Software?**



- Standards for the construction and quality assurance of software partially exist already (e.g., ISO 9001).
- A new science computer science is already established.
- No regulation exists yet concerning the qualification of software developers.

#### **Ariane 5**





June 4., 1996, Kourou / Fr. Guyana: Maiden flight of the Ariane 5

```
declare
 vertical_veloc_sensor: float;
 horizontal_veloc_sensor: float;
 vertical_veloc_bias: integer;
 horizontal_veloc_bias: integer;
begin
 declare
  pragma suppress(numeric error, horizontal veloc bias);
 begin
  sensor_get(vertical_veloc_sensor);
  sensor_get(horizontal_veloc_sensor);
  vertical_veloc_bias := integer(vertical_veloc_sensor);
  horizontal_veloc_bias := integer(horizontal_veloc_sensor);
 exception
  when numeric_error => calculate_vertical_veloc();
  when others => use_irs1();
 end;
end irs2;
```

#### **Ariane 5**



#### Cause

37 sec. after engine start (30 sec. after liftoff) Ariane 5 had a horizontal velocity of 32768.0 (internal
units). The integer conversion of the 64-bit floating point variable caused a data overflow. The second
flight controller experienced the same problem 72 msec before and thus was not operational at that
time. Diagnosis data were propagated to the main flight computer. These data were interpreted as
valid flight data. Incorrect steering commands were sent. These caused a mechanical overload and
finally Ariane 501 exploded.

#### Effect

Total financial loss of 850 Million Euro

# Information concerning the situation in the Development of software intensive systems



There is an expanded and more lengthy process of product approval because FDA has significantly increased the scope and complexity of the review process. These actions have led to much more uncertainty surrounding the regulatory process and have significantly increased the financial investment and time required to develop and commercialize new medical products. The net result of these policies has been significant delays in the approval of new products. It now takes a company more than two years, on average, to obtain f.e. pre market approval. Often, the process takes much longer. Review times have also climbed steadily.

(from: A. H. Magazine, "The Impact of Regulation", in: Medical Device Technology, March 1997, pp. 38 ff, ISSN 10 48 - 66 90)

#### **Trends**



- Globalization: verifications have to be uncomplicatedly adapted to changing national standards.
- Safety critical functions in software: verifications have to record hardware as well as software.
- Increasing system complexity: automation
- Systems with dependent optimization goals: consideration of interactions, e.g. between availability and safety
- Increasingly object-oriented software development

software engineering dependability

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# Safety Verifications and Reliability Analyses



- Safety verifications by legal regulations or admission offices demanded, e.g.:
  - Rail traffic: EBA (Germany)
  - Medical technology: FDA (USA)
- Reliability goals are increasingly demanded by customers/clients (e.g. automobile industry)
- Availability requirements as integral part of the contract are provided with penalties (e.g. public switching technology, rail traffic systems
- Performance validation of architecture alternatives is a substantial construction criterion.

### **Testing and Verification**



- Safety- and reliability models:
  - FME(C)A (Failure Modes Effects (and Criticality) Analysis) ( IEC 812)
  - Reliability block diagram
  - Fault tree analysis (IEC 61025)
  - Markov-Analysis
- Stochastic reliability analysis
- Inspection
- Testing, Verification
- Supporting methods: TQM, QFD